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STATE OF ARIZONA

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DEPARTMENT OF INSURANCE

In the Matter of)	Docket No. 7794
ROMAN EUGENE RUIZ and SOUTHWEST COMMERCIAL AGENCY, INC.,)	ORDER
Respondents.		

On September 24, 1992, a hearing was held in the above-referenced matter. Respondent was present in person. The Department was represented by Assistant Attorney General Kathryn Leonard, Esq.

Based upon the testimony and other evidence presented at the hearing, we find as follows:

- Notice of this hearing was mailed to Respondent at his address of last record.
- 2. Roman Eugene Ruiz ("Ruiz") is presently, and was at all material times, licensed as a property and casualty insurance agent and broker in the State of Arizona (License No. 0234512). Ruiz's licenses were to expire August 31, 1992. Ruiz timely submitted an application for renewal of his licenses. No action has been taken by the Department on the renewal application pending the outcome of this hearing.
- 3. Southwest Commercial Agency, Inc. ("Southwest") was at all material times, licensed as a property and casualty agent and broker in the State of Arizona (License No. 0114013). Southwest's licenses expired July 31, 1992 and Ruiz does not intend to renew them.
- 4. Ruiz was at all material times the President of Southwest.

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- 5. United States Fidelity and Guaranty Company ("USF&G") is presently, and was at all material times, an insurer authorized to transact business in the State of Arizona.
- 6. In or about 1988, Ruiz and Southwest placed insurance coverage for Desert Pacific Construction, Inc. ("Desert Pacific") with USF&G. USF&G issued policy number 1MP07843931701 for the period of March 26, 1988 to March 26, 1989. The policy was not renewed and USF&G completed an audit of the policy in August 1989. The audit produced a return premium of \$9,789.00.
- 7. On or about November 15, 1989, Ruiz and Southwest received return premium monies from USF&G.
- 8. Ruiz failed to tender return premium to Desert Pacific and converted it to his own personal use.
- 9. At the hearing, Ruiz did not dispute that he did not forward the return premium to Desert Pacific. Ruiz testified that Desert Pacific and The Chattel Company were both wholly owned by M. Thomas Coggins. At the time of the events alleged in the notice of hearing, Ruiz and Southwest were leasing office space from The Chattel Company. Ruiz testified that The Chattel Company had experienced financial difficulties and had abandoned the building. Shortly before Ruiz received the return premium, he had been notified by the lender that foreclosed on the building that Ruiz would have to move. Ruiz testified that he still had more than a year left on his lease with The Chattel Company, and as a result of having to move his office he incurred approximately \$11,000.00 in moving expenses.

10. Ruiz testified that he withheld the return premium belonging to Desert Pacific to offset the moving expenses he ultimately incurred as a result of The Chattel Company's breach of Ruiz' lease.

- 11. Ruiz testified that when he withheld the return premium, he believed he was legally entitled to do so. When Ruiz was advised by the Department that such withholding was prohibited, he did not have sufficient funds to pay the return premium to Desert Pacific. Ruiz did make a partial payment to Desert Pacific.
- 12. USF&G subsequently issued a check to Desert Pacific in the amount of \$8,517.54.
- 13. Ruiz testified that he and Southwest experienced financial difficulties and that in September 1990 the assets of Southwest were sold to The Leavitt Insurance Group. Ruiz testified that he still has substantial debt which he is planning to repay. On October 15, 1992, Ruiz will have repaid a \$130,000.00 obligation to Employers Mutual Companies. Ruiz also acknowledged a \$60,000.00 debt to First National Bank of Arizona and a \$70,000.00 debt to The Leavitt Insurance Group that Ruiz intends to repay. Ruiz testified that he does intend to repay USF&G.
- 14. We find that Ruiz has been licensed in good standing in Arizona for twelve years. He testified that he now knows that he should not have withheld these funds. Ruiz expressed sincere remorse for his error in judgement, and we find that Ruiz will not pose a threat to the public if licensed as an insurance agent.

CONCLUSIONS OF LAW

- 1. The Director has jurisdiction in this matter pursuant to A.R.S. § 20-142.
- 2. Notice of this hearing was proper pursuant to A.R.S. §§ 20-163 and 41-1061.
- 3. Ruiz' conduct constitutes the misappropriation or conversion to their own use or illegal withholding of monies belonging to policyholders, insurers, beneficiaries or others and received in or during the conduct of business under the license or through its use in violation of A.R.S. § 20-316(4).
- 4. It is within the Director's discretion to order restitution to any party injured pursuant to A.R.S. § 20-316.

IT IS HEREBY ORDERED that Ruiz and/or Southwest Commercial Agency, Inc. shall make restitution to USF&G in the amount of \$8,517.54 on or before March 1, 1993.

The aggrieved party may request a rehearing with respect to this Order by filing a written petition with the Hearing Officer within 30 days of the date of this Order, setting forth the basis for such relief pursuant to A.A.C. R4-14-114(B).

DATED this 28th day of September, 1992.

SUSAN GALLINGER

Difector of Insurance

SARA M. BEGLEY

Chief Hearing Officer

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1 COPY of the foregoing mailed/delivered this 28th day of September, 1992, to: 2 Kathryn Leonard, Esq. 3 Assistant Attorney General Attorney General's Office 4 1275 West Washington Phoenix, Arizona 85007 5 Joseph M. Hennelly, Jr., Deputy Director 6 Jay Rubin, Assistant Director Maureen Catalioto, Supervisor 7 Arnold Sniegowski, Investigator Department of Insurance 3030 North 3rd Street, Suite 1100 8 Phoenix, Arizona 85012 9 Roman E. Ruiz 10428 South 47th Street 10 Phoenix, Arizona 85004 11 Southwest Commercial Agency, Inc. 12 c/o Roman E. Ruiz Winter-Barrett-Leavitt Insurance Agency, Inc. 6330-2 East Thomas Road, Suite 228 13 Scottsdale, Arizona 14 Paul S. Harter, Esq. PAUL S. HARTER, P.C. 15 Brookstone Building, Suite 160 2025 North Third Street 16 Phoenix, Arizona 85004 Attorney for Desert Pacific Construction 17 United States Fidelity & Guaranty Company 18 1100 East 6600 South Post Office Box 21100 19 Salt Lake City, Utah 84121 20 American Star Insurance Company 350 California Street 21 San Francisco, California 94104 22 Unigard Insurance Company 15805 N.E. 24th Street 23 Bellevue, Washington 24 Cathie Abramowitz Victoria Fire & Casualty Company 25 1443 South 37th Street Mesa, Arizona 85206 26 27 Curvey Walters 28

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DEPARTMENT OF INSURANCE
By

STATE OF ARIZONA

DEPARTMENT OF INSURANCE

In the Matter of:)	
	ý	No. 7794
ROMAN EUGENE RUIZ, and)	
SOUTHWEST COMMERCIAL AGENCY, INC.,)	NOTICE OF HEARING
)	
Respondents.)	
)	

NOTICE IS HEREBY GIVEN THAT, pursuant to the provisions of Arizona Revised Statutes ("A.R.S.") §§ 20-161 through 20-165 and 41-1061, et seq., the above-captioned matter will be heard before the Director of Insurance of the State of Arizona (the "Director"), or her duly designated representative, on the 24th day of September, 1992, at 9:30 o'clock a.m., at 3030 North Third Street, Suite 1100, Phoenix, Arizona (the "hearing").

Motions to continue this matter shall be made in writing to the Hearing Officer named herein, not less than five (5) business days prior to the date set for the hearing. A copy of any motion to continue shall be mailed or hand-delivered to the opposing party on the same date of filing with the Department of Insurance (the "Department").

A.R.S. § 20-164 entitles any person affected by this hearing to appear in person and by counsel, to be present during the giving of all evidence, to have a reasonable opportunity to inspect all documentary evidence, to examine witnesses, to present evidence in support of his or her interests, and to have

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subpoenas issued by the Director to compel attendance of witnesses and production of evidence on his or her behalf.

Questions concerning issues raised in this Notice of .

Hearing should be directed to Assistant Attorney General Kathryn

Leonard (602-542-3702), 1275 West Washington, Phoenix, Arizona

85007.

NOTICE OF APPLICABLE RULES

On January 23, 1992, the Arizona Department of Insurance adopted A.A.C. R4-14-101 through R4-14-115, setting forth the rules of practice and procedure applicable in contested cases before the Director of Insurance. The hearing will be conducted pursuant to these rules.

PURSUANT TO A.A.C. R4-14-106 RESPONDENTS SHALL FILE A WRITTEN ANSWER WITHIN TWENTY (20) DAYS AFTER ISSUANCE OF THIS NOTICE OF HEARING AND SHALL MAIL OR DELIVER A COPY OF THE ANSWER TO THE ASSISTANT ATTORNEY GENERAL DESIGNATED ABOVE. THE ANSWER SHALL STATE RESPONDENTS' POSITION OR DEFENSE AND SHALL SPECIFICALLY ADMIT OR DENY EACH ASSERTION IN THE NOTICE OF HEARING. ANY ASSERTION NOT DENIED SHALL BE DEEMED TO BE ADMITTED. ANY DEFENSE NOT RAISED IN THE ANSWER SHALL BE DEEMED WAIVED. IF AN ANSWER IS NOT TIMELY FILED, THE RESPONDENT SHALL BE DEEMED IN DEFAULT AND THE DIRECTOR MAY DEEM THE ALLEGATIONS ARE TRUE, AND TAKE WHATEVER ACTION IS APPROPRIATE, INCLUDING SUSPENSION, REVOCATION, DENIAL OF A LICENSE, OR RENEWAL OF A LICENSE, IMPOSITION OF A CIVIL PENALTY AND/OR ORDER RESTITUTION TO ANY PARTY INJURED.

The allegations supporting this Notice of Hearing are as follows:

- 1. Roman Eugene Ruiz ("Ruiz") is presently, and was at all material times, licensed as a property and casualty insurance agent and broker in the state of Arizona (License No. 0234512).

 Ruiz's licenses expire August 31, 1992.
- 2. Southwest Commercial Agency, Inc. ("Southwest"), is presently, and was at all material times, licensed as a property and casualty agent and broker in the state of Arizona (License No. 0114013). Southwest's licenses expire July 31, 1992.
- 3. Ruiz was at all material times the president of Southwest.
- 4. United States Fidelity and Guaranty Company ("USF&G") is presently, and was at all material times, an insurer authorized to transact business in the state of Arizona.
- 5. In or about 1988, Ruiz and Southwest placed insurance coverage for Desert Pacific Construction, Inc. ("Desert Pacific") with USF&G. USF&G issued policy number 1MP07843931701 for the period of March 26, 1988 to March 26, 1989. The policy was not renewed and USF&G completed an audit of the policy in August 1989. The audit produced a return premium of \$9,789.00.
- 6. On or about November 15, 1989, Ruiz and Southwest received the \$9,789.00 return premium monies from USF&G.
- 7. Ruiz failed to tender the \$9,789.00 return premium to Desert Pacific and converted it to his own personal use.

Kathryn Leonard Assistant Attorney General 1275 West Washington, Room 259 Phoenix, Arizona 85007

____, 1992, to:

COPY of the foregoing

mailed this 28th day of July , 19

8. The above referenced conduct of Respondents constitutes the misappropriation or conversion to their own use or illegal withholding of monies belonging to policyholders, insurers, beneficiaries or others and received in or during the conduct of business under the license or through its use in violation of A.R.S. § 20-316(4).

WHEREFORE, if after hearing, the Director makes a finding of one or more of the above-described violations, she may suspend, revoke or refuse to renew Respondents' insurance licenses, impose a civil penalty upon Respondents, and/or order restitution to any party injured, pursuant to A.R.S. § 20-316.

Pursuant to A.R.S. § 20-150, the Director herewith delegates all of her authority, powers, duties and functions, whether ministerial or discretionary, with which she is vested as Director of Insurance of the State of Arizona, whether implied or expressed, to SARA M. BEGLEY for the purpose of acting as hearing officer in this matter. This delegation of authority shall continue until specifically revoked.

DATED this 28th day of July , 1992.

SUSAN GALLINGER, Director

Arizona Department of Insurance

Joseph M. Hennelly, Jr., Deputy Director Jay Rubin, Assistant Director 2 Maureen Catalioto, Supervisor, Licensing Arnold Sniegowski, Investigator 3 Department of Insurance 3030 North Third Street, Suite 1100 4 Phoenix, Arizona 85012 5 Roman E. Ruiz 10428 South 47th Street 6 Phoenix, Arizona 85004 7 Southwest Commercial Agency, Inc. c/o Roman E. Ruiz 8 Winter-Barrett-Leavitt Insurance Agency, Inc. 6330-2 East Thomas Road Suite 228 Scottsdale, Arizona 85251 10 Paul S. Harter, Esq. 11 PAUL S. HARTER, P.C. Brookstone Building, Suite 160 12 2025 North Third Street Phoenix, Arizona 85004 13 Attorney for Desert Pacific Construction 14 United States Fidelity and Guaranty Company 15 1100 East 6600 South P.O. Box 21100 16 Salt Lake City, Utah 17 American Star Insurance Company 350 California Street 18 San Francisco, California 94104 19 Unigard Insurance Company 15805 N.E. 24th Street 20 Bellevue, Washington 98008 21 22 7703C/CPA92-209 23

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