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### **STATE OF ARIZONA**

JUN 6 1997

**DEPARTMENT OF INSURANCE** 

DEPT. OF INSURANCE BY / All

In the Matter of:

THOMAS ANTHONY LIUZZI, dba BIG WOODS INSURANCE AGENCY

Respondent.

No. 97A-078-INS

FINDINGS OF FACT, CONCLUSIONS OF LAW, AND ORDER

On April 29, 1997, the Director issued a Notice of Hearing (the "Notice") in the above-captioned matter, a copy of which is attached and incorporated by this reference. The Notice required Thomas Anthony Liuzzi to provide a written answer to the allegations set forth in the Notice within twenty days of the issuance of the Notice. As of this date, Respondent has failed to file an answer. On May 27, 1997, counsel for the Department filed a Request for Default, and proposed Findings of Fact, Conclusions of Law and Order. As of this date, Respondent has not responded to the Department's request. Pursuant to A.A.C. R20-6-106(C), a party that fails to file an answer within the time provided shall be deemed to be in default and one or more of the allegations in the notice of hearing may be deemed to be admitted.

### **FINDINGS OF FACT**

- 1. Notice was proper.
- 2. Thomas Anthony Liuzzi is in default.
- 3. The allegations in the Notice are deemed admitted.

### **CONCLUSIONS OF LAW**

1. The conduct alleged in the Notice constitutes grounds for the Director to suspend, revoke or refuse to renew Respondent's license to transact insurance in Arizona, pursuant to A.R.S. §20-316(A).

	2. The conduct alleged in the Notice constitutes grounds for the Director
2	to impose a civil penalty and/or order restitution, pursuant to A.R.S. §20-316(C).
. 3	ORDER
4	Based on the above, it is ordered that:
5	1. All insurance licenses held by Thomas Anthony Liuzzi are revoked
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7	The sponder thomas Anthony Liuzzi shall make restitution to the
8	Insurance Service Underwriters of
9	the Southwest Inc. in the amount of \$969.55; (b) AIG Specialty Auto in the amount
10	of \$1,493.15; and (c) American Republic Insurance Company in the amount of
11	\$2,778.06.
12	3. Respondent Thomas Anthony Liuzzi shall pay a civil penalty to the
13	Department in the amount of \$1,000 within 30 days of the entry of this Order.
14	4. The hearing set for June 10, 1997, shall be vacated.
15	DATED this day of 1997.
16	
17	Solar Chillen
18	JOHN A. GREENE, Director
19	Arizona Department of Insurance
20	COPY of the foregoing mailed this day of, 1997, to:
21	Office of Administrative Hearings
22	1700 West Washington, Suite 602 Phoenix, Arizona 85007
23	Michael J. De La Cruz
24	Assistant Attorney General 1275 West Washington
25	Phoenix, Arizona 85007

1	Charles R. Cohen, Deputy Director
2	John Gagne, Assistant Director Douglas E. Ullrich, Investigator
3	Maureen Catalioto, Supervisor Department of Insurance
4	2910 N. 44th Street, Suite 210 Phoenix, Arizona 85018
5	Thomas Anthony Liuzzi 2851 Inca Drive
6	Lake Havasu City, Arizona 86403
7	Thomas Anthony Liuzzi
8	1799 Kiowa Boulevard, #101-513 Lake Havasu City, Arizona 86403
9	American Republic Insurance Co. P.O. Box 1
10	Des Moines, IA 50301
11	Blue Cross & Blue Shield of Arizona, Inc. P.O. 13466
12	Phoenix, AZ 85002-3466
13	Old Line Life Insurance Company P.O. Box 401
14	Milwaukee, WI 53201-0401
15	
16	#11701 Kathy Linder
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#### STATE OF ARIZONA FILED

### STATE OF ARIZONA

APR 2 9 1997

## DEPARTMENT OF INSURANCE

DEPT. OF INSURANCE

In the Matter of:

No. 97A-078

THOMAS ANTHONY LIUZZI, dba BIG WOODS INSURANCE AGENCY

Phoenix, Arizona (the "Hearing").

NOTICE OF HEARING

Respondent.

PLEASE TAKE NOTICE that pursuant to the provisions of Arizona Revised Statutes ("A.R.S.") §§ 20-161 through and including 20-165, 41-1061 through and including 41-1066 and 41-1091.01, the above-captioned matter will be heard before the Director of Insurance of the State of Arizona (the "Director"), or his duly designated representative, on the 10th day of 1997, at 9:00 a.m., at Office of Administrative Hearings, 1700 West Washington Street, Capitol Tower, West Wing, Suite 602,

Motions to continue this matter shall be made in writing to the Administrative Law Judge not less than five (5) business days prior to the date set for the hearing. A copy of any motion to continue shall be mailed or hand-delivered to the opposing party on the same date of filing with the Office of Administrative Hearings.

A.R.S. § 20-164 entitles any person affected by this Hearing to appear in person and by counsel, to be present during the giving of all evidence, to have a reasonable opportunity to inspect all documentary evidence, to examine witnesses, to present

evidence in support of his interests, and to have subpoenas issued by the Administrative Law Judge to compel attendance of witnesses and production of evidence on the person's behalf.

Questions concerning issues raised in this Notice of Hearing should be directed to Assistant Attorney General Michael J. De La Cruz (602) 542-7722, 1275 West Washington, Phoenix, Arizona 85007.

### NOTICE OF APPLICABLE RULES

On January 23, 1992, the Arizona Department of Insurance adopted A.A.C. R20-6-101 through R20-6-115, setting forth the rules of practice and procedure applicable in contested cases before the Director of Insurance. The hearing will be conducted pursuant to these rules.

PURSUANT TO A.A.C. R20-6-106, RESPONDENT SHALL FILE A WRITTEN ANSWER WITHIN 20 DAYS AFTER ISSUANCE OF THIS NOTICE OF HEARING AND SHALL MAIL OR DELIVER A COPY OF THE ANSWER TO THE ASSISTANT ATTORNEY GENERAL DESIGNATED ABOVE. THE ANSWER SHALL STATE RESPONDENT'S POSITION OR DEFENSE AND SHALL SPECIFICALLY ADMIT OR DENY EACH ASSERTION IN THE NOTICE OF HEARING. ANY ASSERTION NOT DENIED SHALL BE DEEMED TO BE ADMITTED. ANY DEFENSE NOT RAISED IN ANSWER SHALL BE DEEMED WAIVED. IF AN ANSWER IS NOT TIMELY FILED, RESPONDENT SHALL BE DEEMED IN DEFAULT AND THE DIRECTOR MAY DEEM THE ALLEGATIONS ARE TRUE, AND TAKE WHATEVER ACTION IS APPROPRIATE, INCLUDING SUSPENSION, REVOCATION, DENIAL OF A LICENSE, OR DENIAL OF RENEWAL OF A LICENSE, IMPOSITION OF A CIVIL PENALTY AND/OR ORDER RESTITUTION TO ANY PARTY INJURED.

PERSONS WITH DISABILITIES MAY REQUEST REASONABLE

ACCOMMODATIONS SUCH AS INTERPRETERS, ALTERNATIVE FORMATS, OR

ASSISTANCE WITH PHYSICAL ACCESSIBILITY. REQUESTS FOR

ACCOMMODATIONS SHOULD BE MADE AS EARLY AS POSSIBLE TO ALLOW TIME

TO ARRANGE THE ACCOMMODATIONS. IF YOU REQUIRE ACCOMMODATIONS,

PLEASE CONTACT THE OFFICE OF ADMINISTRATIVE HEARINGS AT (602) 542-9826.

The allegations supporting this Notice of Hearing are as follows:

- 1. Thomas Anthony Liuzzi ("Liuzzi") is currently and was at all times material to this matter licensed as a life and disability insurance agent (License No. 18439). That license is due to expire April 30, 1997.
- 2. Liuzzi previously held a property and casualty insurance agent's license with the Department which expired April 30, 1994.

### COUNT I

- 3. On or about September 29, 1995, Liuzzi filed an application for individual insurance license renewal with the Department. The renewal application states, "ENTER ALL ARIZONA ADMITTED INSURANCE CARRIERS (exact FULL names) APPLICANT IS AUTHORIZED TO REPRESENT FOR THE LICENSE BEING RENEWED." Liuzzi entered "MetLife" on the renewal application as the only insurance carrier he was authorized to represent.
- 4. On or about October 7, 1994, Liuzzi's agent appointment with Metropolitan Life Insurance Company ("MetLife") was

terminated. Liuzzi misrepresented his authority to represent MetLife at the time of submitting his renewal application.

- 5. Liuzzi's conduct alleged above constitutes the existence of misrepresentation or fraud in obtaining or attempting to obtain any insurance license, in violation of A.R.S. § 20-316(A)(3).
- 6. Liuzzi's conduct alleged above constitutes a wilful violation of, or wilful noncompliance with, any provision of this title, or any lawful rule, regulation or order of the director, in violation of A.R.S. § 20-316(A)(2).
- 7. Grounds exist for the Director to suspend, revoke or refuse to renew Liuzzi's insurance license, impose a civil penalty upon Liuzzi, and/or order restitution, pursuant to A.R.S. § 20-316(A) and 20-316(C).

#### COUNT II

8. From January 1996 through June 1996, Liuzzi was transacting the business of insurance under the assumed business name of Big Woods Auto Insurance ("Big Woods"). Liuzzi failed to file a Certificate of Assumed Business Name with the Department prior to operating under the assumed business name of Big Woods in violation of A.R.S. § 20-318. Upon information and belief, Liuzzi was the owner and operator of Big Woods Auto Insurance.

#### COUNT III

9. From January 1996 through June 1996, Liuzzi wrote and submitted insurance applications on behalf of Arizona residents for auto insurance through Insurance Service Underwriters of the

Southwest Inc. ("ISU"), a managing general agent for various insurance carriers.

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- 10. From January 1996 through June 1996, Liuzzi received \$1,386.75 in commissions from ISU for transacting this business.
- 11. From January 1996 through June 1996, Liuzzi acted as an insurance agent or otherwise represented or aided ISU in the solicitation, negotiation, procurement or effectuation of auto insurance as defined in A.R.S. § 20-106(A).
- 12. From January 1996 through May 1996, Liuzzi transacted the business of auto insurance and held himself out to be a property and casualty insurance agent without being licensed by the State of Arizona, in violation of A.R.S. §§ 20-107 and 20-287.
- 13. Liuzzi's conduct alleged above constitutes unlawful receipt of commissions in violation of A.R.S. § 20-311(A).
- 14. Liuzzi's conduct alleged above constitutes a wilful violation of, or wilful noncompliance with, any provision of this title, or any lawful rule, regulation or order of the director, in violation of A.R.S. § 20-316(A)(2).
- 15. Liuzzi's conduct alleged above constitutes a conduct of affairs under the license showing the licensee to be incompetent or a source of injury and loss to, or repeated complaint by, the public or any insurer within the meaning of A.R.S. § 20-316(A)(7).
- 16. Grounds exist for the Director to suspend, revoke or refuse to renew Liuzzi's insurance license, impose a civil penalty upon Liuzzi, and/or order restitution, pursuant to A.R.S. § 20-316(A) and 20-316(C).

### COUNT IV

17. From January 1996 through May 1996, Liuzzi wrote and submitted insurance applications on behalf of Arizona residents for auto insurance through AIG Specialty Auto ("AIG").

- 18. From January 1996 through May 1996, Liuzzi received \$1,493.15 in commissions from AIG for transacting this business.
- 19. From January 1996 through May 1996, Liuzzi acted as an insurance agent or otherwise represented or aided AIG in the solicitation, negotiation, procurement or effectuation of auto insurance as defined in A.R.S. § 20-106(A).
- 20. From January 1996 through May 1996, Liuzzi transacted the business of auto insurance and held himself out to be a property and casualty insurance agent without being licensed by the State of Arizona, in violation of A.R.S. §§ 20-107 and 20-287.
- 21. Liuzzi's conduct alleged above constitutes unlawful receipt of commissions in violation of A.R.S. § 20-311(A).
- 22. Liuzzi's conduct alleged above constitutes a wilful violation of, or wilful noncompliance with, any provision of this title, or any lawful rule, regulation or order of the director, in violation of A.R.S. § 20-316(A)(2).
- 23. Liuzzi's conduct alleged above constitutes a conduct of affairs under the license showing the licensee to be incompetent or a source of injury and loss to, or repeated complaint by, the public or any insurer within the meaning of A.R.S. § 20-316(A)(7).
- 24. Grounds exist for the Director to suspend, revoke or refuse to renew Liuzzi's insurance license, impose a civil penalty

upon Liuzzi, and/or order restitution, pursuant to A.R.S. § 20-316(A) and 20-316(C).

### COUNT V

- 25. From April 1996 through January 1997, Liuzzi prepared and submitted twelve (12) insurance applications for life insurance through American Republic Insurance Company ("American Republic"). Liuzzi fabricated and submitted completely fictitious applications without authorization from any of the applicants.
- 26. From April 1996 through January 1997, Liuzzi received advanced payment of commissions on 7 of the 12 fictitious applications submitted to American Republic in the amount of \$2,778.06.
- 27. Liuzzi's conduct alleged above constitutes a wilful violation of, or wilful noncompliance with, any provision of this title, or any lawful rule, regulation or order of the director, in violation of A.R.S. § 20-316(A)(2).
- 28. Liuzzi's conduct alleged above constitutes a conduct of affairs under the license showing the licensee to be incompetent or a source of injury and loss to, or repeated complaint by, the public or any insurer within the meaning of A.R.S. § 20-316(A)(7).
- 29. Liuzzi's conduct and actions as a life insurance agent constitute the knowingly making of a false or fraudulent statement or representation in or relative to an application for life or disability insurance, or the making of any such statement to obtain a fee, commission, money or benefit, in violation of A.R.S. § 20-458.

31. Grounds exist for the Director to suspend, revoke or refuse to renew Liuzzi's insurance license, impose a civil penalty upon Liuzzi, and/or order restitution, pursuant to A.R.S. § 20-316(A) and 20-316(C).

WHEREFORE, if after hearing, the Director finds the grounds alleged above, the Director may suspend, revoke or refuse to renew Respondent's insurance license or order restitution, pursuant to A.R.S. §§ 20-316(A) and 20-316(C).

Pursuant to A.R.S. § 20-150, the Director of Insurance delegates the authority vested in the Director of Insurance of the State of Arizona, whether implied or expressed, to the Director of the Office of Administrative Hearings or his designee to preside over the hearing of this matter as the Administrative Law Judge, to make written recommendations to the Director of Insurance consisting of proposed findings of fact, proposed conclusions of law, and a proposed order. This delegation does not include delegation of the authority of the Director of Insurance to make the order on hearing or other final decision in this matter.

Pursuant to A.R.S. § 41-1092.01, your hearing will be conducted through the Office of Administrative Hearings, an 2 independent agency. Enclosed is a copy of the procedures to be 3 followed. 5 6 7 8 JOHN A. GREENE, Director Arizona Department of Insurance COPY of the foregoing mailed this 29th day of April 1997 to: 10 Office of Administrative Hearings 11 1700 West Washington, Suite 602 12 Phoenix, AZ 85007 13 Michael J. De La Cruz Assistant Attorney General 1275 West Washington Street 14 Phoenix, Arizona 85007 Attorney for the Department 15 Charles R. Cohen, Deputy Director 16 John Gagne, Assistant Director Douglas E. Ullrich, Investigator 17 Maureen Catalioto, Supervisor Department of Insurance 18 2910 North 44th Street, Suite 210 19 Phoenix, Arizona 85018 20 Thomas Anthony Liuzzi 2851 Inca Drive 21 Lake Havasu City, Arizona 86403 Respondent 22 Thomas Anthony Liuzzi 1799 Kiowa Boulevard, #101-513 23 Lake Havasu City, Arizona 86403 24 Respondent 25 Mario Guevara

Office of Administrative Hearings 1700 West Washington, Suite 602

Phoenix, Arizona 85007

A courtesy copy of this Notice of Hearing has been mailed/delivered to the persons listed below. If you are listed below, you will receive no further notices or documents concerning this matter other than the Director's final order. Information about the status of this matter, including whether the hearing date has been changed, may be obtained by contacting the Department of Insurance at (602) 912-8454 or the Assistant Attorney General identified above, at (602) 542-7722. 5 American Republic Insurance Co. P.O. Box 1 Des Moines, IA 50301 Blue Cross & Blue Shield of Arizona, Inc. P.O. 13466 Phoenix, AZ 85002-3466 Old Line Life Insurance Company P.O. Box 401 10 Milwaukee, WI 53201-0401 11 12 10781 [CPA97/138] 13 14 15 16 17

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